## TIPS on handling BULLYING & HARASSMENT

October 17, 2024 11:00 am – 1:30 pm Handlery Hotel San Diego 950 Hotel Circle North San Diego

## **REGISTER HERE**

https://bit.ly/3zzy15g



SCAN TO REGISTER



Cindy Collins, CMCA, AMS, PCAM, has 24 years of experience in homeowner's association management and served on the Board of Directors of her own Association for 6 years. She has consistently demonstrated the ability to successfully lead teams and has made it her mission to inform and educate board members. Cindy has been a member of the Community Associations Institute (CAI) since 2000.



Tim Flanagan, Esq. is the founder and managing partner of Flanagan Law, APC - A law firm dedicated to representing community associations in all aspects of the law. His law firm represents more than 200 community associations in Southern California. Tim is very active in CAI and was the 2023 President of the San Diego Chapter and is the Vice-President in 2024. Tim was selected as a Super Lawyer by his legal peers in 2022, 2023, and 2024, a recognition only given to the top 5% of lawyers.



Susan M. Hawks McClintic is known for giving practical, common sense advice without the legalese. Sue joined Epsten, APC, in October 1990. Sue graduated from the University of Notre Dame Law School and grew up in Nebraska. Sue is active in the Community Associations Institute (CAI) and is current President Elect for the San Diego Chapter and is a newly inducted fellow of the College of Community Association Lawyers (CCAL).



www.cai-sd.org | 858.836.1119

Bullying and harassment of community managers, board members, and vendors has increased in recent years. This program will explore how to prevent it and provide practical steps to deal with bullying and harassment when these issues arise.

- Learn practical and proactive tips for preventing and addressing bullying and harassment.
- Provide "real life" scenarios and workshop the steps for handling the issues.
- Discover how to implement policies and procedures for prevention and early resolution.
- Educate the community to create an environment for all to thrive free from bullying and harassment.
- Identify the differences between rude behavior, bullying and harassment.
- The role of social media impacting our industry, enabling such behavior.

NEW FOR 2024! EXCLUSIVE TRADE SHOW FLOOR TIME for Exhibitors and Managers/Homeowners only! The first 40 minutes of the trade show time is reserved for our exhibitors and managers/homeowners only. The floor will open to other attendees at 11:40 a.m.

EARLY BIRD DRAWING: Managers/Homeowners - Arrive between 11:00 a.m. and 11:15 a.m. and receive a ticket for an Early Bird drawing for a SURPRISE gift!

Chapter Manager/Homeowner Members: If you need to be sponsored for the event, please select the Sponsored Manager/Homeowner ticket. This option is for MEMBERS only.

Non-Member Managers/Homeowners: Interested in what CAI San Diego is all about? Contact Amy Wun at membership@cai-sd.org or call 858-836-1119 ext. 2, for a one-time only complimentary attendee ticket to the event.

Business Partners: Due to space limitations, only sponsoring Business Partners can attend the event.